

Corporate Policy & Resources Committee Matters Arising Schedule

Purpose:

To consider progress on the matters arising from previous Corporate Policy & Resources Committee meetings.

Recommendation: That members note progress on the matters arising and request corrective action if necessary.

Status	Title	Action Required	Due Date	Allocated To
Black				
	Enforcement Update	<p>The minutes for P and R in December reported that:</p> <p>"A further paper was being brought to Corporate Policy and Resources committee in January 2019 on the amount of time being spent processing Housing and Enforcement cases"</p> <p>This will now be brought as an appendix to the next P and D report in February</p>	14/02/19	Ian Knowles
	Digital Customer Engagement	<p>AT the CPR meeting on 13 December, Cllr Bibb backed up the ICT report (Michelle's report) and said that it would be good to get communications out there that reinforced that customers can interact with the Council digitally, but there are other means of doing so, such as phone, and cash transactions.</p>	10/01/19	Julie Heath